

Environmental Practices and Sustainability

Environmental Policy

Cooma Monaro Technology Centre t/a Cooma Call Board of Directors and Management recognise our responsibility and have made a commitment to minimise the impact of our operations on the environment.

Scope

This policy covers the activities, products and services of Cooma Monaro Technology Centre /Cooma Call Centre. Through continued evaluation and assessment we strive for ongoing improvement and environmental management.

Environmental Commitment

Cooma Monaro Technology Centre t/a Cooma Call Centre have committed to:

- Purchase where possible environmental friendly resources
- Choose products with ingredients that have less impact on human health and on the environment.
- Incorporate environmental practices into daily operations including business plans, purchasing and office practices
- Encourage staff and contractors to facilitate the prevention of pollution by reducing, reusing, repairing and recycling resources
- Collaborate in e-Learning to eliminate the need for extensive travel to training
- Recycle a broad variety of items, including paper, plastic, glass, metal cans and bottles,
- Promote an environmentally responsible culture through awareness campaigns and staff discussions

Procedures currently in place at Cooma Call Centre are:

- Having an environmental policy in place
- Changeover products to an environmentally friendly solution
- Recycling all internal paper products – enhancing this through shredding and providing paper to local gardens and pet shop.
- Recycle all printer/ fax and / photocopier cartridges
- Recycle plastic/ glass / bottles and cans
- Have equipment on 'power save' when not in use during the day
- All unnecessary electricity such as screens, heating and power points are switched off when not in use
- Recycle obsolete computers for the benefit of community groups such as U3A
- Participate in Planet Arc

Where possible buy office supplies with at least some post-consumer recycled content